

Bob Martindale

From: "Kam Mahfouz" <kam@kinetovanlines.com>
Date: Friday, October 14, 2016 9:49 AM
To: "Bob Martindale" <bob@kinetovanlines.com>
Subject: Fw: Move to Dieppe from Ottawa

Kam Mahfouz
Moving Consultant
Kineto Van Lines
613 749 8034
1-2750 Stevenage Drive
Ottawa ON K1G 5N2

-----Original Message-----

From: B. Leblanc
Sent: Friday, October 14, 2016 9:32 AM
To: Kam Mahfouz
Subject: Move to Dieppe from Ottawa

Dear Kam,

Just to let you know that Bob arrived yesterday right on time with the truck and he and his two helpers unloaded into our new house without a nick on anything or any wall and the new hardwood floors were perfectly protected.

They were all professional, polite, courteous, and careful with everything, had a very positive attitude and were respectful of our home and furniture. Bob directed the move on both ends with a level of professionalism that was remarkable. We have moved several times and have had different experiences that weren't all as pleasant as this. Ryan, the young man who helped in Ottawa was also equally polite and careful and was a pleasure to have moving our things. It was stress-free working with them all and even when we changed our minds about where something would go, they responded with eagerness and humour.

You are lucky to have such great staff...and we give them our full approval.

We will recommend your company to any of our friends contemplating a move and congratulate you and your workers on the quality of work done. If ever anyone asks you for a reference, do not hesitate to have them give us a call.

Many thanks,
Bernie LeBlanc

10/14/2016

Bob Martindale

From: <multimedia@yp.ca>
Date: Monday, August 29, 2016 7:56 AM
To: <sales@kinetovanlines.com>
Subject: ContactUs Received

CONTACT US FORM:
August 29, 2016 - 07:56 AM

Name: Cathy Sweetapple
Phone Number: 613-720-0055
E-mail: catsweet@rogers.com

Comment: I moved on August 23rd from 1328 Walkley Road to 576 Reardon Private. I would like to say from the initial phone contact to completing my move, everyone was so courteous, pleasant and professional. The three guys who came to move me introduced themselves prior to the move and were so pleasant, quick and efficient. Unfortunately, I am very bad with names and cannot remember theirs. They did an excellent job and were pleasant and helpful the entire time. I have used your company previously and would definitely use it again, as well as recommend it to anyone who needs these services. Thanks guys for making my move a little less painful. Keep up the great work. Cathy Sweetapple

Bob Martindale

From: "Kam Mahfouz" <kam@kinetovanlines.com>
Date: Monday, August 22, 2016 2:09 PM
To: "Bob Martindale" <bob@kinetovanlines.com>
Subject: Pw: Our Move - August 19th

Kam Mahfouz
Moving Consultant
Kineto Van Lines
613 749 8034
1-2750 Stevenage Drive
Ottawa ON K1G 5N2

From: Valerie Zinger
Sent: Monday, August 22, 2016 2:00 PM
To: kam@kinetovanlines.com
Cc: Georges Grujic
Subject: Our Move - August 19th

I know you like to get customer feedback so am pleased to send you a note to thank Lee and his team for the excellent service they provided on August 19th. I was truly amazed at how quickly the guys coordinated the removal of boxes and furniture. The real challenge came when we arrived at the new house and Lee was pretty certain that the TV armoire would not fit down the hallway to the master bedroom. With a fair amount of jiggle and prayer, it made it. I know to sell it with the house should I ever move OR to call you for Lee to come and jiggle it out of the house forever.

I hope your air-conditioning was finally fixed. Of course the cooktop is now the property of the new owners of the house on Gwynne but I am responsible for getting it to work. As you said, these are hardly big problems when we have our health and even the ability to be hot, tired and cranky in the heat.

Of course, like our last move with your company in 2003, we will continue to recommend Kineto Van Lines to friends and family.

Valerie Zinger and Georges Grujic

Bob Martindale

From: "Kam Mahfouz" <kam@kinetovanlines.com>
Date: Monday, August 08, 2016 7:22 AM
To: "Bob Martindale" <bob@kinetovanlines.com>
Subject: Fw: Arbour Move

Kam Mahfouz
Moving Consultant
Kineto Van Lines
613 749 8034
1-2750 Stevenage Drive
Ottawa ON K1G 5N2

From: frances arbour
Sent: Sunday, August 07, 2016 10:18 PM
To: Kam Mahfouz
Subject: Arbour Move

Hi Kam,
I would like to say how pleased we were once again with our move by Kineto. Lee and his crew were great at both packing the truck and delivering our life long possessions with such care. Lee and his crew were fast, efficient, friendly, hard working and very knowledgeable. They certainly are valued colleagues and the heart of your business. These types of colleagues are hard to find.
If you have a recognition program I would hope they would be recognized for their performance.

Also, lee left a hammer and screw driver at our home. I will be coming to Ottawa soon and will drop it off at your office.

Thank you, Frances & Paul Arbour

8/9/2016

Bob Martindale

From: "eric tiseo" <etiseo79@hotmail.com>
Date: Wednesday, July 13, 2016 11:13 AM
To: <sales@kinetovanlines.com>; "Kam Mahfouz" <kam@kinetovanlines.com>
Subject: Move on July 12th 2016 to 308 Lecanto Terrace Ottawa

To whom it may concern,

I just wanted to send my thanks to the gentlemen, Justin, Stan and Nick who helped my family and I move yesterday. The guys showed up on time, were professional and just about the hardest working crew I've ever seen. They never stopped moving, taking boxes that were extremely heavy 2 at a time and quickly. They worked well together and I overheard that Nick was relatively new and they all were working very cohesively, efficiently using time and energy. Justin even found a piece of gold (ring) that I was given 35 years ago which fell out due to bad packing on our part. These guys certainly went above and beyond and although Kam sold me on how good his crews were I didn't believe it till I saw it first hand.

I've moved many times with the RCMP and personally and this is the best crew I've seen operate.

Thanks for the hard work and professionalism. It was great to see. I will have no problems passing the recommendation to use your company or this crew in the future.

Respectfully,

ERIC TISEO and Family

7/13/2016

Bob Martindale

From: "Kam Mahfouz" <kam@kinetovanlines.com>
Date: Friday, June 17, 2016 7:41 AM
To: "Bob Martindale" <bob@kinetovanlines.com>
Subject: Fw: Your moving cost to Sudbury

Kam Mahfouz
Moving Consultant
Kineto Van Lines
613 749 8034
1-2750 Stevenage Drive
Ottawa ON K1G 5N2

-----Original Message-----

From: Robert Quesnel
Sent: Friday, June 17, 2016 7:30 AM
To: kam@kinetovanlines.com
Subject: Re: Your moving cost to Sudbury

Kam

I would like to say thank you so much for having Bob, Stan and the other person that was with on on June 13. The move to Sudbury was unbelievable as we watch them load and unload the truck place everything in the areas that we wanted. These gentlemen were awesome. I tip my hat to them.
So when you see them tell them thank you for a job well done
If ever I know of someone that needs to move I surely will recommend Kineto Van Lines

Bob & Nicole Quesnel

Sent from my iPhone

Bob Martindale

From: "Kam Mahfouz" <kam@kinetovanlines.com>
Date: Monday, February 29, 2016 8:57 AM
To: "Bob Martindale" <bob@kinetovanlines.com>
Subject: Fw: Thank you

Kam Mahfouz
Moving Consultant
Kinetovanlines.com
613 749 8034
1-2750 Stevenage Drive
Ottawa ON K1G 5N2

-----Original Message-----

From: SHETH
Sent: Saturday, February 27, 2016 1:12 PM
To: Kam Mahfouz
Subject: Thank you

Hi Kam

We just wanted to let you know we were extremely pleased with the move. The crew that was responsible for the move was very professional and went beyond what was required to make this a very positive experience for us. Please thank all the guys for us for working so hard on such a cold day! We would highly recommend this group for future moves.

Best regards
Sheila and Sameer

Sent from my iPhone =