

Thanks to you and Robert for your attention and service. From the beginning dealing with Kineto has been a good experience. Dawn and I will be sure to recommend Kineto Van Lines.

All the best for the rest of your summer...

Sincerely,  
Clair Titus  
Dawn Jones

July 18 / 93

Dear Kamal,

We meant to write sooner, but since our move on June 18th time has flown as we have settled into life in Montreal. We would like to thank everyone who made our move such a pleasant, easy process. In particular Rob, Rick + Steve who, even in the rain, handling several really "hellish" pieces, were always in good spirits + unflinchingly polite!

-1-

11 Hepburn Court  
Kanata, Ont. K2L 3Z2  
July 26, 1993

Kineto Van Lines  
203-1220 Old Innes Rd.  
Ottawa, Ont. K1B 3V3  
Att. Mr. Robert Martindale

Dear Mr. Martindale

I am writing to compliment you on the excellent service we received from your company during our recent move.

As you may recall, our last move was a total disaster, and I was more than a little nervous about moving again. You convinced me that your company could move us in a professional and competent manner with none of the problems we encountered during our last move. I decided to put my trust in you and it was well placed. Your staff showed up on time, were competent, courteous and hard-working. The move was accomplished in record time with no damage whatsoever to anything. They even moved our antique piano, which is extremely heavy and awkward to move, without any difficulty at all. Before leaving, they checked to make sure we were pleased with the placement of the furniture, and best of all, they managed to finish it at a price substantially lower than the quoted price.

It was a pleasure dealing with your company, and in the future I will gladly use your services again when we move and recommend you to friends as well. Thanks again for a job well done.

Yours truly



(Mrs.) Linda Travis

37 Hunterswood Crescent  
Ottawa, Ontario  
K1G 5V7

August 5, 1993

Mr. Kamal Mahfouz  
Moving Consultant  
Kineto Van Lines  
1220 Old Innes Road  
Ottawa, Ontario  
K1B 3V3

Dear Mr. Mahfouz:

We hired Kineto Van Lines to move us to our new home in Hunt Club on July 29, 1993. I am writing to let you know that we were extremely satisfied by the services which were provided. The three men who moved us (Brett, Steve and Eric) were very courteous and took great care with our belongings both loading and unloading the truck.

I would not hesitate to recommend the services of your company to others.

Thank you and your employees for your assistance in making the move to our new home such a success.

Yours truly,



Dianne Scharf

cc: Better Business Bureau of  
Ottawa & Hull Inc.

Sylvie Scantland and  
Bill Bruce  
1422 Montresor Way  
Orleans, Ontario  
K4A 3C5

September 14, 1993

Kamal Mahfouz  
Office Manager  
Kineto Van Lines Ltd.  
1220 Old Innes Road, Suite 203  
Ottawa, Ontario  
K1B 3V3

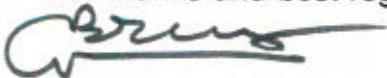
Dear Mr. Mahfouz:

Kineto Van Lines looked after packing our belongings and our move at the end of July. We have been so favourably impressed by the service which we have received that we wish to pass our thanks on to you in writing.

Kineto delivered everything promised and provided a professional service which fully met our expectations. This much we might have expected from any credible mover. Kineto exceeded our expectations in two important regards. First, Kineto's price was extremely competitive and significantly lower than several bids obtained. Second, your representatives shattered the stereotype of the no-neck neanderthal which we had learned to expect from past experience with movers. Your people were friendly, courteous and obviously concerned about our needs and satisfaction. I have never seen such a hard working and cheerful crew. Moving day is stressful enough by itself. Past experience had prepared us for a day filled with gratuitous profanity and expletives. We heard none! It is difficult to express how much it meant to us to work with movers like yours. If people truly make a business, then your future is secure if you continue to employ staff like those who looked after our packing and our move. Courtesy and concern for the client are values which are obviously alive and well at Kineto Van Lines.

We would be grateful if you could extend our personal thanks to the men who packed and moved us. The experience of moving to our new home left us with only good memories thanks to them. We would not hesitate to recommend Kineto Van Lines and would be pleased if our endorsement can be helpful to you in dealing with prospective clients in the future.

With thanks and best regards



Bill Bruce



Sylvie Scantland

1732 Aspenview Way  
Orleans, Ont  
K1C 6S2  
Sept 26, 1993.

Kineto Van Lines

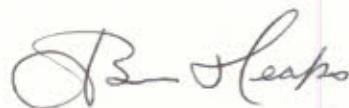
Dear Sir;

This letter of credit goes to a well deserving crew that moved us on Sept 22, 1993. We first selected KENITO VAN LINES to provide us with an economic move but what we experienced with them, they could have charged the highest rates and be well deserving of it.

They impressed us on several points, from their arrival when they introduced themselves we found them to be very courteous and careful of our effects throughout the move. We all noted where a normal load to carry in some cases 2 boxes, these fellows would carry three. The washer hose had seized to the tap which I could not undo, someone had it off in a moment when the time came to move it. In our rush preparing the move, we did not label the destination of many of the boxes or bags and were surprised to find them in the appropriate rooms at their destination. After the 6 hour move, they did not assume it was over until someone asked my wife if there were anything else they could do to help. Well done.

Our successful move which we looked forward to with much uncertainty was handled in a very professional manner by these fellows and impressed us enormously. Please pass on our appreciation to ROB, STEVE, AND ERIC. We will strongly recommend KENITO to any of our friends who will be moving in the future. Thank you.

Sincerely



Ben & Patricia Heaps.