

TORRANCE · THAKAR ASSOCIATES INC.

April 24, 1996

Kineto Van Lines
1250 Old Innes Road, Bay 521
Ottawa, Ontario K1B 5L3

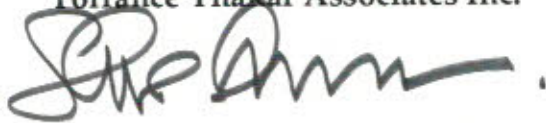
Attention: Mr. Robert Martindale

Dear Bob;

Just a note of thanks for Kineto's highly professional service in regard to our recent move to new office space. The assigned crew was well organized, personable and tireless, conducting the move swiftly and efficiently. The entire operation, from loading trucks right through to assisting with set-up at the new location, was problem-free.

I can heartily recommend your firm to anyone who may want to inquire about your firm's moving services.

Your truly;
Torrance Thakar Associates Inc.



Steve Torrance

KINETO VAN LINES
1250 Old Innes Road
Bay 521
Ottawa, Ontario
K1B 5L3

Attention: Mr. Robert Martindale
Moving Consultant

Dear Mr. Martindale,

I am writing to compliment you and the team you sent to our home on the excellent service that we were given during our recent move. From the first contact I had with Kineto Van Lines to the minute Jeff and Steve left our home we were provided with courteous, efficient service.

Jeff and Steve were patient and co-operative. This is the first of two moves we will be doing in six months. We moved into a much smaller house next door to our home. We will stay here until our new home is completed. It was difficult placing all of our possessions into the space but Jeff and Steve worked with us, offering suggestions and patiently organizing the furniture in each room.

We were also impressed with the total cost of the move. Because Jeff and Steve are knowledgeable, professional movers the move was completed quickly. They even offered valuable information regarding our next move.

Moving is stressful but Kineto Van Lines helped eliminate much of the stress. We will be calling you in the late spring for our next move.

Yours truly,

Sandra Anderson

Sandra Anderson
681 Broadview Ave
Ottawa, Ontario.
K2A 2L9

June 26/96

To Whom This Concerns:

Just a quick note to say how pleased I was with your moving company on June 26/96 from 1339 Meadowlands Drive to 44 Wheeler St. in Nepean. All 3 were polite, no damage was done to my furniture or my home and the time taken also pleased me. I have already passed your Company's name on to other's moving in the near future. Once again a Special Thanks to a job well done.

Keep Up The Good Work!

K. Jones

P.S. Give The Boys A Raise



Royal Netherlands Embassy
Ambassade van het Koninkrijk der Nederlanden
Ambassade Royale des Pays-Bas

Ottawa, 30 July 1996

Kineto Van Lines
521-1250 Old Innes Rd.
Ottawa, Ont, K1B 5L3

Subject: **Move on 15 July 1996**

To whom it may concern,

With reference to your **Invoice # 1859** of 15 July 1996 to cover charges for our move, I wish to acknowledge receipt of the returned overcharge of \$ 75. I must admit, it had slipped my attention on the day of the move! I appreciate your correctness.

Secondly, I would like to commend your personnel who helped us out that day (unfortunately I lost their names, one of them was Dan, I believe). They were efficient, quick and very correct. We were very satisfied with the service rendered by **Kineto Van Lines** and will certainly recommend your company to friends and colleagues.

Yours sincerely,

A handwritten signature in blue ink, appearing to be 'Mieke Bos', written over a horizontal line.

Mieke Bos
Attaché for Press and
Cultural Affairs

Kineto Van Lines

August 1, 1996

Marie-Josée Benoit
9 Allendale Private
Ottawa, Ontario
K2P 2J3

Dear Sirs,

I wish to thank your Company for a smooth and painless moving day. The two men, Danny and Lee were extremely competent and efficient and managed to get the job done according to the estimate given to me with no damage incurred to my new home.

They were extremely patient with us whenever we had to take a few moments to decide where to place certain items and were pleasant at all times.

As you know, moving day is a stressful and tiring day but the efficiency of your two workers helped make the transition much, much easier.

In future I will not hesitate to call upon your services again and rest assured that I will recommend your company to anyone asking for moving tips.

Thank you very much.

Yours truly,

A handwritten signature in blue ink, appearing to read 'MJBenoit', written in a cursive style.

M.J. Benoit

MEMORANDUM

Date: August 7, 1996

TO: Kineto Van Lines,
att: the Manager

FROM: HARVEY REMPEL

Re: Move from Toronto to Kingston

Dear Sir:

I am writing this note to express our appreciation to your firm generally for the quality of service and, most particularly, for the fine work of your team-Kam and Mario. These gentlemen worked very hard and very well on our behalf. We have accumulated a very considerable collection of stemware, fine china and other fragile articles and your crew took extraordinary care in loading and unloading and, most importantly, careful placement in the van.

So far, we have unpacked about half our belongings and no breakage or damage has been spotted. My wife did notice a missing unframed print(-not valuable but highly valued). I called your office and Kam immediately constructed the likely scenario. A quick search of the returned picture cartons promptly revealed the missing item. It was specially delivered just today-one large van for one small print-now that's service.

Both gentlemen were most helpful in the placement of heavy furniture and assembly of bed frames. Our new home had just been completely re-decorated-including installation of hardwood floors-and Kam and Mario took every precaution not to cause any paint chips or surface marring.

We will confidently use your services again should the need arise and recommend you to others in the meantime.

Our repeated thanks to Kam and Mario for a superlative job.

Sincerely:


Joan and Harvey Rempel

Kineto Van Lines

1250 Old Innes Road, Bay 521
Ottawa, Ontario
K1B 5L3

December 20, 1996

Dear Kineto Van Lines,

I just wanted to take this opportunity to drop you a quick note to let you know that you can add a very satisfied customer to your credit. I was extremely pleased with your Team. From my initial meeting with Kam and the follow-up with Bob I really appreciated the detail that was paid to my moving situation. I am also at a loss for words when it comes to the professionalism and just great work that the team that came to my house did. Mario, Jeff and Lee did an exceptional job at my home. They were so polite and efficient I had to let you know how pleased I was with their service. They packed everything so well and went over everything with me that I am glad to say that I can rest easy that my furniture has been left in excellent hands.

All the Best, I am looking forward to dealing with you all again in September when we complete my move.

Yours sincerely,



Jacqueline N. Rigg
An Extremely Satisfied Customer