

January 5th, 1999
Kineto Van Lines
521-1250 Old Innes Rd.
Ottawa, Ont.
K1B 5L3

Dear Cam,

I am writing just a short note to express my extreme satisfaction with the work done by your employees on my recent move December 10th to Manotick. Jeff Seguin, Neil White , and Sylvain Lamadeleine displayed both great effort and attitude in making our stressful time a pleasant one. I can say this with a strong bias since we also experienced what may be more typical service when having other items either moved or installed by other companies.

Having a positive attitude is such an important part of any work and these gentlemen exemplified dedication to the task at hand. They came in under the estimated time by pacing themselves well and continually balancing speed with caution for our belongings.

In summary, we were very pleased with the efforts of your team and I would not hesitate to either use them again or recommend them to others.

Regards,



Andy Ives
1284 Potter Dr.
Manotick
K4M 1C9

470 Princess Louise Drive
Orleans, Ontario
K4A 1Y1

7 May 1999

Mr. Rob. Martindale
Kineto Van Lines
521-1250 Old Innes Road
Ottawa, Ontario
K1B 5L3

Dear Rob,

I would like to take this opportunity to comment on our recent move by your company.

Although we have had occasion to move with professional moving companies a number of times prior to this move, this was the first time we have had to place our furniture in storage. As you are aware, we have a number of antiques and I was somewhat concerned that they would become damaged during the two moves and interim 3 ½ month storage.

We are pleased to comment that the two moves with your company were the best moves we have experienced with any moving company. The furniture and boxes arrived from storage in excellent condition, with no damage or breakage to any item (this was a first!). The individuals moving us were courteous, professional and very knowledgeable about their jobs and should be commended for their work during our two moves.

Should we have occasion to move in the future, we will certainly return to your company as your company has proven your ability to provide excellent service at an extremely reasonable and competitive price. We also will be recommending your company to our family and friends.

Should you have any questions, please do not hesitate to contact us.

Yours truly,



Mr. & Mrs. Dan Gauvreau

309-1025 Grenon Ave.
OTTAWA, Ont.
K2B 8S5

Sunday, May 16, 1999

Kineto Van Lines
1250 Old Innes Road,
OTTAWA, K1B 5L3

Att: Robert Martindale


Dear Robert: (and a fine name it is)

This is further to our telephone conversation regarding our move from 1106 Bravar Dr. to the above address on April 29, 1999.

We had your crew of Lee, Troy and Sylvain who were just great and wonderful - I say, give them a raise. Hard working, careful and excellent with customer relations. To top it all off, the elevator broke down and these guys did not hesitate to haul everything up two flights of stairs with out complaint. Even the superintendent of the building was impressed.

I would not hesitate recommending this crew to anyone, any time.

Yours truly,



Robert Datars

July 2, 1999

Kineto Van Lines
1250 Old Innes Road, Bay 521
Ottawa, Ontario K1B 5L3


Attention: Mr. Robert Martindale

Dear Sir,

This letter is written to express my sincere appreciation to members of your staff on the outstanding job they did in moving my personal belongings on June 19. The professionalism and teamwork exhibited by Jeff, Lee, Karl and Jim was exceptional. Having had the opportunity to move some 15 times in the last 25 years, I must say this was my best move to date. From the smallest details to the largest and heaviest piece of furniture, your four employees took the time and care to insure nothing was damaged or misplaced. Also, of note was their clean, professional attire and positive attitude they exhibited throughout the day. By working quickly and efficiently, they were able to finish the move under the estimated time, thus saving me some money! Now, that is customer service!!

Again, thank you for the outstanding service and please pass on my appreciation to the young men.

Sincerely,



David Brown, Jr.
Colonel, United States Army

54 Paxton Lane
Gloucester, Ontario K1B 1B7
July 13, 1999

Kineto Van Lines
1250 Old Innes Road
Ottawa, Ontario K1B 5L3

Attention: Bob Martindale

Dear Bob;

We are finally feeling settled after a very good move. My husband and I are very pleased with the service and care taken of our belongings during the 6 months of storage and the moves in and out of our homes. We want to thank you and your staff for a great job.

We want to comment particularly on the young men who were on our job - Lee, Sylvan, Mario, Karl and Jeff. They were always pleasant, co-operative, helpful and worked very hard - usually on the dead run. Please convey to them our thanks for a job well done.

Thank you again for great service. We will be pleased to recommend your company to anyone in the future.

Yours truly,



M.A. Marsh

August 9, 1999

Dear Sue,

On Wednesday, August 4, 1999 two extremely competent, very polite youngmen from Kineto moved my father, Norman Robertson, from 415 Greenview Ave to Crystal View Manor. This was a big move for my dad - an emotional move as well.

The Kineto men were pleasant with my Dad and very respectful of his possessions. They arranged the furniture the way he wanted and removed all plastic wrap & paper when they left.

My dad had hired another company for this move but we told him how pleased we had been with the two moves Kineto had done for us. (Nov. 96 & June 97) and he decided to change his plans and hire your company. We know he was happy.

Thank you for sending such excellent workers. They made what could have been a stressful day for Dad into a good experience. Sincerely,
Sandra Anderson

640 Limoges Road, Box 201
Limoges, Ontario
K0A 2M0

September 20, 1999

Mr. Kam Mahfouz
Moving Consultant
Kineto Van lines
1250 Old Innes Road
Bay 521
Ottawa, Ontario
K1B 5L3

Dear Sir:

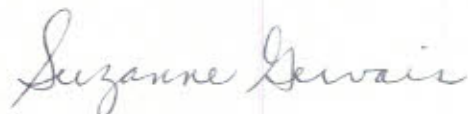
In July of 1999, we secured the services of Kineto Van Lines to move our household from Orleans to Limoges, Ontario. On Wednesday, August 4, your three representatives Mario Samson, Sylvain Lamadeleine and Chris Lacosse arrived early.

I want to take this opportunity to highlight the smoothness of the operation but more so the professionalism and commitment to a job well done exercised by your three representatives.

Throughout a very hot and humid day, all three worked hard taking time for two short breaks and lunch hour. At the end of a long tiring day, all three were just as eager to serve as they had been earlier that day.

I found them polite, hard working and professional. I have always maintained that an organization is only as good as its people. You have much to take pride in. You can rest assured that I will be pleased to recommend your organization to my family, friends and colleagues for their moving needs.

Would you please ensure that Mario, Stéphane and Chris receive a copy of this letter. Thank you again for a job well done!



Suzanne Gervais

October 4, 1999.

Mr. & Mrs. S. O'Donoghue
5 Arnold Cres
Brooklin, Ontario
L0B 1C0

Kineto Van Lines
1250 Old Innes Road, Bay 521
Ottawa, Ontario
K1B 5L3

Dear Kineto,

My wife and I were so very happy with the service we received from Kineto that we would take the time to write you and let you know.

In our two prior moves we did what most people do, rent a truck move ourselves with the help of friends and family. When faced with the prospect of moving again we decided to move professionally and in doing so - were very happy we selected Kineto!

Both moving crews were very professional, courteous and, thorough as extra attention was taken to ensure safe delivery and storage to your warehouse. Not one item was damaged and not a single box was missing. Thank you for making our experience with a professional mover a pleasant one.

A job really well done at great price and I can't say enough for both moving crews.

Sincerely,



Sean & Carmen O'Donoghue.