

6-125 Springfield Rd.
Ottawa, ON K1M 1C5
January 24, 2003

Kineto Van Lines
1250 Old Innes Rd.
Ottawa, K1B 5L3

Dear Sirs

On January 20, your company moved us from 298 Clemow Ave. to 125 Springfield Rd., both in Ottawa.

I am writing to commend your employees on the fine job they did in completing our move with skill and dispatch. They are Stan Giesbrecht, Rock Roy and Brent Gorly. In addition, all were pleasant young men to work with.

Before this, a friend who had been through several moves recently told me that the movers would work steadily but slowly. Well, your young men certainly worked steadily, but they also worked quickly! My wife and I were amazed at the pace they kept and the heavy loads they were able to carry.

You had estimated our move might take 12 hours (perhaps 10, since the piano was taken care of earlier.) It is only due to the fast and able work of your employees, that our move needed only eight hours. They also obligingly parked their truck so that the shared driveway was available to my neighbour and me all day.

If you need a reference as to the fine quality of your service, we would be pleased to supply it. Our telephone number is 745 7407.

Yours truly



W. D. Loveridge

April 30/03

Dear Mr. Martindale,

Just a note to thank you for another successful move. Kenito has moved us three times and once again it was done professionally and efficiently. The three young men you sent us this time worked quickly and carefully. There was NOTHING damaged at either house or to any of our belongings. They were very personable. Moving is such a stressful time but these gentlemen helped make the situation less difficult.

Thank you once again -

Sandra Anderson

BILL # 5145

May 7th, 2003

Kineto Van Lines
Hawthorne Road

Robert Martindale

Dear Robert,

I wanted to write a letter of thanks for the excellent service provided by your staff on May 2nd, 2003. We were especially pleased with the courteous and respectful manner and attention to detail the team provided.

This is the 2nd move we have used Kineto Van Lines for and I would not hesitate to recommend your services.

Please ensure the manager and staff know of our appreciation.

Regards,



Wanda & Eric Mason
67 Banchory Crescent
Kanata, Ontario
K2K 2V3

Andre and Cindy Monfils
849 Paradise Cres.
Orleans, ON K4A 3S4
(613) 841-2639

July 23rd, 2003

Mr. Kam Mahsouz
Kineto Van Lines
1250 Old Innes Road, Bay 524
Ottawa, ON K2B 5L3

Re: Move of July 17th, 2003

Further to our telephone conversation on July 17th, 2003, I am writing to advise you of our moving experience on July 17th, 2003. When we decided to hire a moving company to move our large furniture and appliances, we contacted several moving companies before we settled with Kineto. The crew that was assigned to our move consisted of Rock, Mathew and Rob. I was very impressed with the manner in which the crew handled our belongings, the care and attention they gave to our property, and most of all, their professionalism.

I also acknowledge the fact that they went above and beyond the call of duty. They not only took the time to remove the original plastic and metal tabs under the furniture to replace them with felt pads to protect our new hardwood flooring, but they even held the furniture while I replaced these pads. That has resulted in no damage to the floors, and it also prevented me from having to replace the pads after the furniture was in place, which would have been much more difficult. I did not expect this and am truly grateful for the extra efforts of the crew. Replacing the pads after the furniture is in place would have been a very difficult task, and it could easily have resulted in damage to our floors and/or furniture.

I have and will continue to highly recommend Kineto Van Lines. I am very pleased with the service that I received from Rock, Mathew and Rob.

Yours sincerely,



André Monfils

Mitsubishi Electric Automation, Inc.

4299 14th Avenue, Markham, Ontario L3R 0J2 . Phone: (905) 475-7728 . Fax: (905) 475-7935

Kineto Van Lines
1250 Old Innes Road
Ottawa, Ontario
K1B 5L3

August 6, 2003

Dear Bob,

We wish to take the opportunity to thank you and your team for the smooth move with Kineto Van Lines.

It was not an easy task relocating from Ottawa to Toronto, but your company seemed to make it easier on my family and myself.

From the beginning when Lee and Rocky showed up in Ottawa to move us and put everything in storage for six weeks, we knew that we were in good hands. They took the time to carefully pack things in the truck, they moved large expensive pieces that we own, making look almost easy for them. This is when I knew that the experience and expertise were there.

It gave a strange feeling when Kineto had all of our belongings and drove away with two (2) trucks.

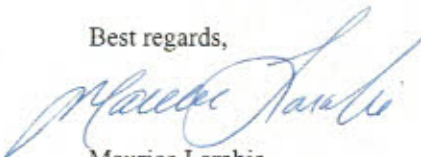
I might add also Bob, that the price was right and we got the personal touch from you and your people.

In the same manner, six weeks later, Lee, Rocky and another fine gentleman showed up, well rested because of doing right and sleeping in Toronto the night before, so that they can be fresh for the move.

It went perfect, a large move from the morning to early afternoon, they were done. All pieces in their designated places, it was very well done.

Bob, in closing , we will recommend your moving Company to anyone who needs Great Service.

Best regards,



Maurice Larabie
Canadian Sales Manager
Mitsubishi Electric

Kineto Van Lines
524-1250 Old Innes Road
Ottawa, Ontario
K1B 5L3

October 09, 2003

Attention: Mr. Bob Martindale

Dear Bob;

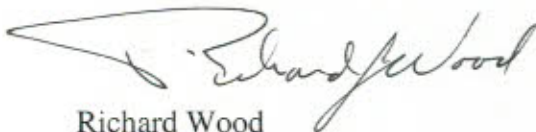
On October 01, 2003 Kineto Van Lines handled the move of our belongings from 10 Sarrazin Way in Nepean to 24 Sachs Forest Place in Nepean. Although the move did not transport our goods over long distances you must agree that this is of little consequence when it comes to furniture and effects arriving at their destination quickly and most importantly with little or no damage.

This move was handled by your employees namely Rick; Rock and Brent. These three individuals should be **commended** by yourself for the manner in which they conducted themselves as well as the way they handled our precious belongings. They were always courteous and polite even though the move exceeded the estimate time by approximately 3 hours. These three musketeers had a 30 minute lunch break and maybe, let me repeat myself, maybe a total of three 5 minute breaks all day. They did Not stop for supper during the unloading.

As a direct result of the care given to the furniture in the way it was prepared for moving it arrived without ANY damage and as yet we have not found any damage within the boxes we have unpacked. Also to their credit there was absolutely no damage to either of the dwellings including the walls and floors. These three individuals are a testimony to the professionalism of your company and a credit to the moving industry.

I gave your company as a reference to a fellow worker (Mihaela Popescu) even prior to my move based on the investigation I carried out while locating a mover for myself. You can only imagine how pleased I was when she came back and told me how well the move went for her. I will reference your company to anyone who is need of a caring mover. I have submitted a letter of recommendation to the Better Business Bureau of Eastern Ontario and also sent a note to the Ottawa Citizen attention Action Line/Tony Cote.

Thanks again for a professional move. It made our day go much better.



Richard Wood
24 Sachs Forest Place
Nepean, Ontario
K2G 6V2
(613) 825-3098 (H)
(613) 992-9276 (W)

3 November 2003

Dear *Kineto*,

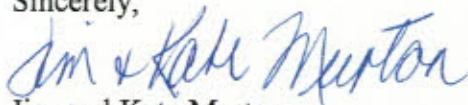
On October 20th, you sent a team of three men to complete a move begun on June 19 at 655 Wavell Avenue: you moved furnishings and other belongings you had stored from your facility into our new home at 176 West Village Private. Your team was nothing short of fabulous at both ends of the transaction. At the old house, there was the usual chaos associated with moving out of a place dwelled in for 21 years. They handled it smoothly, helping us deal with the inevitable last-minute panic of clearing out years of accumulated "stuff".

At the new house, the structural design and the size of the furniture presented them with more than one rather daunting challenge. All of this they handled professionally, skilfully, and pleasantly. They were polite, funny, and truly caring in their performance of their work. They took every step possible to get the job done as we hoped it would be done. Luis' team was polite, personable, unflaggingly helpful and proficient.

Many people recount horror stories about moving day: late drivers, lost goods, damaged furniture and walls, trecked in dirt. We have no such tales to tell. Despite the rain drizzling down on our construction site, there was no mess; despite narrow curving stairs and overstuffed furniture, there was no damage. Your team of men deserves commendation for a job exceedingly well-done. They did the work and they did it in a genuinely caring way. We would not hesitate to recommend *Kineto* to our friends, and can actually say we have no regrets with respect to the entire moving experience! How can that be possible?

Thanks for making an experience we were dreading something that went off without a hitch. Your men performed a great team effort. Just as an example of how attentive to detail they were: apparently a remote control we had taped to a TV gave way, and fell off at the originating end (our poor taping job no doubt). Your guys placed it in a box, and not only re-labelled that box to let us know the remote was there, but took time to point out to us what had happened---four months later at the new house! The remote was safe, sound, and ready to go before we even had the TV connected. Incredible. We salute you.

Sincerely,



Jim and Kate Murton
176 West Village Private
Ottawa, Ontario
K1Z 1E3

1 in 5 people worldwide are between
the ages of 15 and 24



working internationally for
sexual and reproductive rights

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www.youthcoalition.org

November 6, 2003

Kineto Van Lines
1250 Old Innes Road, Bay 524
Ottawa, Ontario
K1B 5L3

To Whom It May Concern:

I am writing to express my gratitude for the work Stan Giesbrecht and Rock Roy did for the Youth Coalition on our moving day, November 3.

Stan and Roy were professional, polite, and organized. They were able to help us move quickly and smoothly.

Stan and Roy's help was so appreciated that I will not hesitate to contact Kineto Van Lines for any future moves, especially Stan Giesbrecht and Rock Roy. I will also be happy to recommend your company to any friends or colleagues.

Do not hesitate to contact me if you need more information or if I can be of any help.

Sincerely,



Patricia LaRue,
Executive Coordinator,
Youth Coalition