



It's the little things in life  
that touch our hearts  
the most.



Your kindness makes  
such a difference.

Thank You



To Sylvain Robert and Shawn  
Many thanks for a job well  
done. It was a pleasure  
to have you all in both the  
houses. Your patience and  
kindness were very much  
appreciated by all my family.  
yours Lovel Agnew

**Bob Martindale**

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**From:** "Kam Mahfouz" <kam@kinetovanlines.com>  
**To:** "Bob Martindale" <bob@kinetovanlines.com>  
**Sent:** Monday, June 07, 2010 8:23 AM  
**Subject:** Fw: Letter of Appreciation: move on 04 June 2010

----- Original Message -----

**From:** Lucille Gauthier  
**To:** 'kam@kinetovanlines.com'  
**Sent:** Monday, June 07, 2010 9:17 AM  
**Subject:** Letter of Appreciation: move on 04 June 2010

Good morning Kam,

I am writing to let you know how pleased we are with our move through Kineto on 04 June 2010. In particular, we would like to highlight the good service we received from the three gentlemen assigned to our move. They were efficient, careful and conducted the move and associated administration in a professional manner.

Your assistance at the front-end and their service helped make our move a very positive experience.

Lucille Gauthier

**Bob Martindale**

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**From:** "MARK ZADARNOWSKI" <marek7@rogers.com>  
**To:** <bob@kinetovanlines.com>  
**Sent:** Friday, October 29, 2010 8:20 AM  
**Subject:** moving

Hi Bob,

Two weeks ago your company moved my belongings from 1622 Athans Ave. to 400 Wisteria Cr. I still live in a mess, as it is so hard to get organized when one moves to a smaller house.

The reason of this mail is to let you know how impressed I was with your team. The guys were very well organized and helping each other. Even at the end of the day they were running up and down the stairs. They were very friendly to each other and still had enough energy to joke and smile. Nothing was broken or scratched. The furniture was well protected. Congratulations to them.

Mark Zadarnowski

**Bob Martindale**

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**From:** "Kam Mahfouz" <kam@kinetovanlines.com>  
**To:** "Bob Martindale" <bob@kinetovanlines.com>  
**Sent:** Thursday, August 05, 2010 9:25 AM  
**Subject:** Fw: Thanks

----- Original Message -----

**From:** wendy kendrick  
**To:** kam@kinetovanlines.com  
**Sent:** Wednesday, August 04, 2010 9:21 PM  
**Subject:** Fw: Thanks

----- Original Message -----

**From:** wendy kendrick  
**To:** kam@kinetovanlines.com  
**Sent:** Wednesday, August 04, 2010 8:23 PM  
**Subject:** Thanks

Hi Cam

I would like to thank you and your staff for the excellent service provided by your team. They moved two households into a new home. We were both surprised and pleased with the high degree of service we received. The three men in the crew that moved us were courteous, careful, professional and worked in a very efficient manner. We were astounded at how rapidly the move was completed. We will certainly recommend your company to our friends.

Thank you again.

Gary Newman and Wendy Kendrick