

19 February, 2001

Kineto Van Lines
1250 Old Innes Rd.
Bay # 524
Ottawa, ON
K1B 5L3

Attention: Mr. Kam Mahfouz

Dear Kam:

I am writing this letter to express my sincerest gratitude to you and two of your colleagues for rendering the potentially chaotic and frustrating activity of moving into a very positive experience.

The move that I am referring to took place on the morning of Friday, February 16, 2001, and was from Gatineau, QC to Orléans, ON. Your pleasant and professional disposition over the telephone was instrumental in my choosing your company. The two individuals who did the actual move were fast, efficient, courteous, good-humoured and very professional. They obviously work very well together and, very importantly, were most careful in all aspects of their work. I would appreciate it if you could share my remarks on a job well done with your two colleagues as well as with your management.

You can rest assured that, as a result of this experience, I will recommend your company to anyone in need of the services that it has to offer. It has been a pleasure. Thank you all again.

With best regards,



George Poirier
1816 Des Arbres St.
Orléans, ON
K1E 2T6

700 Hillsdale Road
Ottawa
Ontario
K1L 8L2
March 14, 2001

Robert Martindale
Kineto Van Lines
1250 Old Innes Road, Bay 521
Ottawa, Ont
K1B 5L3

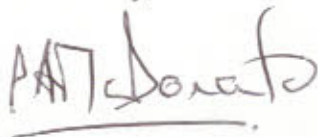
Dear Mr. Martindale

This long overdue letter is to thank you and your team (John, Sylvian, Doug, Troy and the others) for the very efficient and courteous service provided to us during our move in early January 2001. I am still amazed at how quickly, quietly and efficiently our home was packed (in particular the crockery, glassware, porcelain dolls and other fragile items). In spite of the cold January weather the move went off without any major problems, which I attribute to your very competent staff.

I have no qualms recommending your company to friends and colleagues, and when we move again I will certainly contact Kineto Van Lines.

Thank you once again for a job well done.

Yours truly,

A handwritten signature in black ink that reads "Philippa McDonald". The signature is written in a cursive style with a horizontal line underneath the name.

Philippa McDonald

April 5, 2001

Kam
Kinato Van Line
Ottawa, Ontario

Dear Kam,

This is to advise you, Again, that we are extremely pleased with the moving services Kinato Van Liens provided to our family. My father was leaving his house after 40 years to move into an apartment. A sentimental and stressful time for a senior citizen. I wanted quality service to minimize his stress.

You guys L.C. and R.K. did an outstanding job. Everything was protected, my father was treated with utmost courtesy, and the work was fast and efficient. The job was complicated in having to move furniture to three different locations. Everything was delivered exactly where required.

Kam, I must thank you again for offering such a great service to the Ottawa community. You are head and shoulders above other services I have used. I can recommend you to my family and colleagues without hesitations,

Regards,



Claude J. Parent, P.Eng
Ottawa, Ontario
c.parent@sympatico.ca



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May 2, 2001

Mr. Robert Martindale
Kineto Van Lines
1250 Old Innes Road, Bay 524
Ottawa, Ontario
K1B 5L3

Dear Mr. Martindale:

I thought you might like to know how pleased I was with your moving team, led by Lee Rosales, when they moved me into 142 Centrepointhe Drive March 30.

My friends and I were impressed at the professionalism and excellent work ethic of your team. It is amazing how hard they work. They really went out of their way to accommodate any glitches that they encountered.

We were particularly impressed with Lee Rosales, who has great leadership skills.

Sincerely,



Judith Yaworsky
President

Our new address is 142 Centrepointhe Drive, Ottawa, ON K2G 5C3

KINETO
1250 Old Innes Road
Ottawa, Ontario
K1B 5L3

Hello Cam,

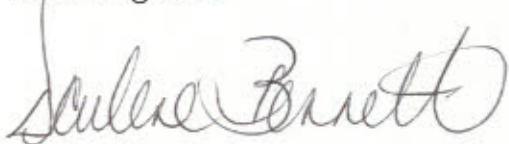
Further to the phone call I made to your office on July 10th, I am sending you this letter regarding our move on July 5th, 2001.

I wanted to make sure that you were aware of what an excellent moving experience we had with your company, and specifically with the help of John, Ryan and Troy. These three young men were exceptional. They were friendly, energetic, personable and careful.

Moving is always a stressful event, but I am sure that because of these gentlemen, our stress level was greatly reduced. The care they took, and interest they seemed to have in ensuring that the whole process went smoothly was very reassuring and impressive. I have absolutely no hesitation in recommending Kineto Van Lines to friends of mine in the future, and will specifically mention John, Ryan and Troy.

Thank you again for all your help and for making the moving process of 2 homes into a new one, a more pleasant experience than I imagined it might be.

Kind Regards,



Darlene Bennett
19 Golflinks Drive
Nepean, Ontario
K2J 4X9
613-692-1774

150 Lakeway Drive
Ottawa, Ontario
K1L 5B3

July 12, 2001

Kineto Van Lines
1250 Old Innes Road, Bay 524
Ottawa, Ontario
K1B 5L3

Dear Sirs:

We are writing to thank you very much for your excellent service on our recent move. Your company moved us on May 15 from our house on Irving Place to our current house on Lakeway Drive. Your movers, headed by Jeff Seguin, were excellent. They were careful, competent, cheerful, helpful and polite. We could not have been more pleased with the way they handled our move.

We have already recommended your company to friends and would not hesitate to do so again. Congratulations to your excellent company.

Sincerely,



Peter Cameron



Brenda Reid

Phone: (1) 613-273-7505

373, Crow Lake Road, RR#3,
MABERLY,
Ontario, K0H 2B0,
CANADA

July 31st. 2001

Mr. Robert Martindale,
Kineto Van Lines,
1250, Old Innes Road, Bay 524
OTTAWA,
ON, K1B 5L3

Dear Mr. Martindale,

Ann and I contracted Kineto Van Lines for our move last week from Ottawa to our new home here in Maberly. You promised us a "good" move and you delivered an excellent one! I have nothing but praise for the way the move was handled.

I would particularly like to commend the team of Jeff, Sylvan, and Ryan (JS, SL, and RB), who did the move for us. They handled all tasks quickly, competently and professionally, and also worked with us in an extremely friendly and cooperative manner, sparing no effort to complete the job to our satisfaction.

As you appreciate, moving can be very stressful. We were able to relax, confident that our move was in good hands.

In addition, as a direct result of your team's hard work, our final bill came in under the estimate, which added to our satisfaction!

We have no hesitation in recommending Kineto Van Lines to any of our friends planning a move.

Yours sincerely,



MARTIN YATES.

Jean-Marc Charlebois
282 McEachern Crescent
Orleans, Ontario
K1E 3K3

(613) 443-1092
jmc@magma.ca

August 4, 2001

Kineto Van Lines
1250 Old Innes Road, Bay 524
Ottawa, Ontario
K1B 5L3

Dear Kam:

What's it like moving on Friday the thirteenth with Kineto Van Lines?

Your people were on time, friendly and courteous, started running at 8:15 am and never stopped and best of all your price guarantee was applied and I paid substantially less than estimated.

John, Sly and Ryan are outstanding young men with a professional attitude that is rare today. These people including yourself Kam, went out of their way to please me as a customer. I have been in business for more than 30 years and have never heard of completely satisfied customers dealing with movers, but there is always a first! Kineto Van Lines and its people are the "Best in the Business" I congratulate you.

I will definitely recommend your company to all my friends, family and business associates without hesitation, I don't usually recommend any company for fear of my reputation but you are the exception.

So what's it like moving on short notice Friday the thirteenth with Kam and the boys "Fantastic".

Sincere thanks and I know your company will be around for many years and if I need a mover, there is none other than Kineto Van Lines.

Sincerely yours,



Jean-Marc Charlebois